**Joshua J. Lamack**

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**OBJECTIVE** Desire a position in the field of information technology utilizing skills in critical problem solving, attention to detail and communication.

**EDUCATION** ST. NORBERT COLLEGE, De Pere, WI

**Bachelor of Science Degree**

Major: Computer Science Minor: Business Administration

Concentration: Computer Science

**AWARDS** Dean’s List

St. Norbert College Trustee Scholarship for Academics

Honors Program member

**Career Related Experience**

*Security Engineer,* Nicolet National Bank, Green Bay, WI

May 28 - Present

* Worked with Palo Alto Firewalls, Tenable.sc, Netwrix, and a number of other security related products to improve bank security
* Tighten endpoint security managing Carbon Black

*IT Intern,* Nicolet National Bank, Green Bay, WI

Winter 2016 - May 2019

* Reimaged PC, installed programs for computer to operate
* Troubleshoot employee technical difficulties
* Set up workstations for new employees

*Service Desk Representative,* St. Norbert Information Technology Services, De Pere, WI

Fall 2016 - Dec 2018

* Answer phone calls from students and staff from St. Norbert College who were having trouble with technology
* Showed professors and students how to use technology on campus, such as the Apple Tv, printing through Google Cloud Print, updating drivers, and scanning for Malware

*Data Base Entry,* Nicolet National Bank, Sturgeon Bay, WI

May, June, July, and August of 2016

* Updated all of Nicolet’s 1,600 home equity line photographs
* Interacted with customers while visiting homes for the home equity line project
* Scanned documents into Nicolet’s online document system; some documents include loan agreements, appraisals, mortgage agreements, owner’s affidavit, etc.

**Other Experience**

Teaching Programming to 4th and 5th Graders at Sullivan Elementary School

Fall 2016

* Prepared lecture plans for an hour-long class period; consisting of 30 minutes of presentation followed by a demonstration or example.