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| **Sydney** Pfotenhauer  W6862 Basswood Lane · 920-450-9810  sydney.pfotenhauer@snc.edu |

# Experience

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| January 2018 – December 2019ITS Service desk student worker, St. norbert CollegeTroubleshoot technology problems for students, faculty, and staff through face to face and phone communication. Go to classrooms, offices, and dorms/apartments to resolve issues when necessary.August 2016 – MARCh 2020Mail Center student worker, St. norbert College Go to the post office to get packages and mail. Travel across campus by truck and walking routes to deliver mail and packages to faculty and staff. Scan, sort and retrieve packages for students. May 2017 – August 2019IT Summer help, Appleton area school district Worked with Technicians to complete problem tickets, install new computers throughout the district, reimaged computers throughout the district. December 2017 – PresentGrocery Clerk, Pick ‘n Save Stock shelves, run backstock, greet and assist customers. |

# Education

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| May 2020Computer science/Mathematics, St. Norbert College Double major in computer science and mathematics with an emphasis on the computer science major. |

# Skills

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| * Strong work ethic * Team player * Dedicated, motivated and focused * Problem solving skills |  |

# Technical skills

* Languages: C, C++, C#, Assembly, Java, Python, ML, PHP, JavaScript
* Utilities/Tools: Microsoft Visual Studio, Microsoft Office Suite, Unreal Engine, PuTTY, Android Studio
* Operating Systems: Windows, Linux, Ubuntu, VirtualBox
* Computer Configuration/Setup

# Activities

* Played softball collegiately freshman and sophomore years
* Participated in track and field collegiately junior and senior years
* Participated in Dance Marathon’s Miracle Day in support of Children’s Hospital all four years of college