

Alexandra Zaragoza

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Education

St. Norbert College, De Pere, WI
Bachelor of Science

Anticipated Graduation: December 2026

Major: Computer Science

Minor: Business Administration

Relevant Coursework:

Introduction to Computer Programming, Discrete Mathematics, Software Engineering and Elementary Data Structures, Advanced Data and File Structures, Machine Organization and Assembly Language, Theory of Computation, Artificial Intelligence, Event Programming in a Windowing Environment

Financial Accounting, Ethical Leadership, Marketing Concepts and Issues, Principle of Microeconomics, Introduction to Statistics with R

Skills

Language Skills: Spanish & English (fluent: reading, writing, and speaking)

Computer Languages: C++ (Intermediate), C# (Beginner)

Internship Experience

Emplify Health, Green Bay, WI

Information Technology Intern

05/2025 - Present

- Develop problem-solving skills by working with Desktop Analysts to provide technical support to end-users
- Collaborate with Client Systems team on tasks related to end-user management including software and policies
- Troubleshoot software issues and deploy hardware to maintain efficient workflow throughout various locations

Work Experience

St. Norbert College, De Pere, WI

Computer Science Teaching Assistant

11/2024 - Present

- Assist course instructor by grading student assignments and aiding students in their work during lab instruction
- Coordinate schedules and facilitate office hours to assist students with programming assignments
- Proctor exams to ensure students complete assessments independently and confidentially maintain assessments for course instructor

Sturzl Center Student Staff

08/2024 - 06/2025

- Organized, prepared, and trained students pursuing an education major on materials and programs to ensure all students were properly equipped for tutoring sessions
- Utilized Google Suite to stay organized and track information for all staff
- Communicated effectively through weekly emails with students, faculty, and community partners to provide updates in a timely manner

Boys and Girls Club of the Bay and Lakes Region, Green Bay, WI

Bilingual Receptionist

05/2024 - 08/2024

- Provided friendly customer service when assisting members, parents, and community partners on the phone and in-person
- Managed field trip details and organization of paperwork
- Assisted program coordinators with daily tasks, including lesson planning and preparation work